

National Board of Examinations

Question Paper Name : DNB Hospital Administration Paper1

Is this Group for Examiner? : No

Enable Mark as Answered Mark for Review and Clear Response : Yes

Question Number : 1 Question Type : SUBJECTIVE

- a) 'Systems Approach' to Management. [6]
- b) Draw a diagram depicting Steps in Planning. [4]

Question Number : 2 Question Type : SUBJECTIVE

- a) Formal communication in hospitals. [6]
- b) Communication for Patient Safety. [4]

Question Number : 3 Question Type : SUBJECTIVE

- a) Job evaluation & Job enrichment. [4]
- b) 360-degree Performance Appraisal. [6]

Question Number : 4 Question Type : SUBJECTIVE

- a) Draw a diagram showing steps in Change Management Process. [4]
- b) Leadership Grid Model: Draw a diagram. [6]

Question Number : 5 Question Type : SUBJECTIVE

- a) Zero based Budgeting. [4]
- b) Cost benefit analysis. [4]

c) Formula for Break-even point. [2]

Question Number : 6 Question Type : SUBJECTIVE

a) Condemnation criteria in hospital. [4]

b) MUSIC-3D selective inventory control. [4]

c) Value analysis. [2]

Question Number : 7 Question Type : SUBJECTIVE

a) Salient Features of Workman Compensation Act. [6]

b) Collective Bargaining. [4]

Question Number : 8 Question Type : SUBJECTIVE

a) Application of Queuing Theory in management of waiting lines in hospitals. [6]

b) Management by Objectives (MBO). [4]

Question Number : 9 Question Type : SUBJECTIVE

a) Define Marketing. [6]

b) Elements of Services Marketing. [4]

Question Number : 10 Question Type : SUBJECTIVE

a) Types of outsourcing in hospitals. [5]

b) Laws related to Corporate Social Responsibility (CSR) & essential requirements. [5]